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Docket No. 117.006CIP

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**In re Patent Application of:**

SRINIVAS, Venkatram

**SERIAL NO.:** 09/902,280

**Group Art Unit:** TBA

**FILED:** July 10, 2001

**Examiner:** TBA

**FOR:** KNOWLEDGE DRIVEN SYSTEMS AND MODUS OPERANDI FOR  
CUSTOMER, CLIENT AND SALES TRANSACTIONS

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**PRELIMINARY AMENDMENT UNDER 37 CFR 1.111**

Commissioner for Patents  
Washington, D.C. 20231

Sir:

Applicant respectfully submits the following claim as part of the above-referenced application. No new matter is added. Also, enclosed herewith is page 37, including claim 6 (to facilitate addition to the original application).

Date: July 31, 2001

Respectfully submitted,

*Rashida A. Karmali*

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**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States  
Postal Service addressed to: Commissioner for Patents, Washington, D.C. 20231 on  
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Taricha Edis

A handwritten signature in cursive script that reads "Taricha Edis".

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Signature